

# CHRISTINA K. DIMITRIOU

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## EDUCATION

- August 2012      **Doctor of Philosophy**, Hospitality Administration, Texas Tech University, Lubbock, Texas
- December 1996      **Master of Social Science**, Tourism Policy and Management, University of Birmingham, Birmingham, England
- June 1995      **Bachelor of Science**, Tourism Business Administration, Technological Educational Institute (T.E.I), Larissa, Greece
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## TRAINING

- July 2002      **Pedagogical and Technical School of Volos**, Volos, Greece  
Vocational and Technical Teacher Training Academy Certification Completed
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## CERTIFICATIONS

- April 2013      **Online Instructor Certification**, Goodwin College of Professional Studies, Drexel University
- October 2007      **Certified Hospitality Educator (CHE)**, American Hotel & Lodging Association Educational Institute
- August 2005      **European Computer Driving License (ECDL)**, ECDL Foundation, ECDL Core Certificate in: Windows, Word, Access, Excel, Power Point, Outlook, Internet, ECDL Foundation & Greek Computer Society
- December 1998      **Certificate of Proficiency in English**  
Certified Teacher of English as a Foreign Language, University of Cambridge
- May 1993      **Diploma of French Studies (2<sup>nd</sup> Degree)**  
Certified Teacher of French as a Foreign Language, University of Paris-Sorbonne
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## ACADEMIC EXPERIENCE

- Oct 2021– Present      **Instructor**  
New York College, Thessaloniki Campus, Greece  
School of Business  
**Undergraduate Courses:**  
THE5001 – Research Methods for Tourism and Hospitality  
THE6001 – Strategic Marketing Management for Tourism and Hospitality  
MGMT 3025 – Leadership

IHM5001 – Marketing for the Hospitality Services Sector  
IHM 5003 – Work Experience  
BMP 5001- Business Management and Career Development  
Mgmt 4035 – Strategic Management

**Graduate Courses:**

MBA7023 – Sales Management and Marketing

Oct 2021– Present

**Instructor**

Aegean College, Athens, Greece

**Undergraduate Courses:**

MOMBA3SMA – Service Management (online)

MOMBA1NMR – Introduction to Marketing

**Graduate Courses:**

MOMBS4MED – Managing Equality and Diversity in an International Environment (online)

Aug 2015 – Aug 2019 **Assistant Professor of Hospitality Management**

State University of New York (SUNY) at Plattsburgh, Plattsburgh, NY  
Department of Hospitality Management (Former Hotel, Restaurant, & Tourism Management Program)

**Undergraduate Courses:**

HRT 399IA – HRT 321A – Hospitality Marketing

MKE 290B – Principles of Marketing (Marketing & Entrepreneurship Department)

HRT 202A – Introduction to Hospitality Management

HRT 321A – Hospitality Marketing

HRT 251A – Principles of Tourism

HRT 454A – Resort Management

HRT 483A – Lodging Operations Management II

HRT 498ID – Internship - Ashleen Alberti

HRT 498IG – Internship - Thomas Lo Forese

HRT 442A – Hospitality Ethics

Sep 2012 – Aug 2014 **Assistant Professor of Hospitality Management**

Drexel University, Philadelphia, PA  
Hospitality Management, Culinary Arts & Food Science,

**Graduate Courses:**

HRM 680 – 901 Hospitality Ethics (online)

HRM 505 – 901 Guest Services Management (online)  
HRM 650 – 901 Strategic Management & Leadership in Hospitality (online)  
HRM 501 – 901 Foundations of the Hospitality Industry (online)

**Undergraduate Courses:**

HRM 326 – 001 Hotel Rooms Division Management II  
HRM 425 – 001 Hospitality Industry Administration  
HRM 450 – 001 Hospitality Leadership Seminar  
HRM 330 – 001 Hotel and Restaurant Marketing  
HRM 110 – 001 Introduction to the Hospitality Industry

Aug 2011 – May 2012 **Graduate Part-Time Instructor**

Texas Tech University, Lubbock, TX  
Nutrition, Hospitality, & Retailing Department  
Two sections of RHIM 4316 – Hospitality Management Marketing

Jan 2010 – May 2011 **Graduate Part-Time Instructor**

Texas Tech University, Lubbock, TX  
Nutrition, Hospitality, & Retailing Department  
RHIM 2308 – Hotel Operations

Aug 2008 – Dec 2009 **Teaching Assistant**

Texas Tech University, Lubbock, TX  
Nutrition, Hospitality, & Retailing Department  
RHIM 2308 – Hotel Operations  
Organizing and running the hotel laboratory & tutoring students

Jan 2007 – Apr 2008 **Department Chair, Hospitality Management Program**

Professional Culinary Institute, Campbell, CA

- ♦ Provide Hospitality Management Program course development, curriculum to be taught, management of the program for the Institute's global expansion at this location and partnering Colleges
- ♦ Interview, hire, manage the Instructors teaching the Hospitality curriculum and develop the Instructor Staff Manual
- ♦ As the Department Chair, personally provide classroom instruction as the model for teaching staff to follow:
  - HCM 101 Introduction to the Hospitality Industry
  - HCM 117 Lodging and Rooms Management
- ♦ Provide attention to detail guaranteeing conformity to curriculum standards for continuity of education
- ♦ Managing the Certification of Approval for Becker College in Worcester, Massachusetts to offer the PCI Hospitality Management Program at their location for a Bachelor's Degree in Hospitality Management

- ♦ Appointed as the Department Chair of the Hospitality Bachelor's Degree Program at Becker College, Worcester, Massachusetts, with the approval and acceptance of the PCI Hospitality Management Program
- ♦ Team Member for the Professional Culinary Institute Accreditation process and course-partnering program to be taught at off-campus locations

Aug 2006 – Dec 2006 **Instructor**

University of Central Florida, Orlando, Florida

Taught HFT 1000-Section 0005 Introduction to Hospitality and Tourism

Aug 2006 – Dec 2006 **Instructor**

Rosen College of Hospitality Management, Orlando, Florida

Taught HFT 3540-Section 0066 Guest Services Management,

HFT 1000-Section 0062 Introduction to Hospitality and Tourism

Nov 2005 – Feb 2006 **Language Teacher, English as a Foreign Language**

Lingua Master, Larissa, Greece

- ♦ Taught English as a foreign language to youth and adults, entry-level through advanced
- ♦ Developed students in the English language to advanced communication levels of verbal and written translation

Feb 1998 – Feb 2006 **Instructor**

Technological Educational Institute of Larissa (TEI) – Larissa, Greece

Taught Principles of Tourism Marketing, Hotel Marketing, Customer Account Keeping- Reception I, Customer Account Keeping- Reception II

Dec 1996 – Feb 2006 **Instructor**

Greece School Systems, Annual Contracts, Greece

Taught courses in Hotel Operations and Tourism consisting of Sales, Finance, Operations, Administration, Human Resources, Marketing, Catering, Food Service and Guest Services

♦ **1999-2000-ARGO Vocational Training Center – Trikala, Greece**

Taught the following courses: Tourism as an Ecological Phenomenon, Tourism Products-Tourism, Tourism Demand-Greek Consumption, Career Guidance.

♦ **1999-National Youth Institute Vocational Training Center – Karditsa, Greece**

Taught courses related to the Marketing and Management of Social Tourism.

♦ **1999-AIGEAS Vocational Training Center – Larissa, Greece**

Taught the following courses: Tourism Marketing, Tourism Management, Multi-Day Tour Packages, Short Vacation Packages, Designing and Developing Tour Packages, Structure and Components of Tour Packages

♦ **1999-Vocational Training Institute of Larissa – Larissa, Greece**

Taught the following courses: Hotel Operations, The Art and Science of Hotel Management

♦**1996-Educational & Developmental Centre of Thessaly (THEAK) Vocational Training Center**

Taught the following courses: Ecotourism, Alternative Forms of Tourism, Agrotourism, Tourism Marketing

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**INDUSTRY EXPERIENCE**

Sep 1999 – Dec 2000 **Hotel Manager**

Asteras Hotel, Larissa, Greece ★★ ★

- ♦ Responsible for all aspects of Hotel Operations, Administration, Staffing and daily activities
- ♦ Provided direct support, and reported to the Hotel Owner

Jun 1997 – Dec 1997 **Front Desk Operations**

Holiday Inn, Liège Belgium ★★ ★★

- ♦ Held a variety of positions in addition to Front Desk as an exchange employee through the European Community Action Program

Apr 1994 – Nov 1994 **Front Desk Clerk, Intern Position**

Avra Hotel, Chalkidiki, Greece ★★ ★

- ♦ Completed pre-requisites prior to graduating from the University with a Bachelor's Degree in Tourism
- ♦ Rotated to various positions within the hotel in addition to Front Desk Operations

Jul 1993 – Sep 1993 **Hotel Services, Seasonal Position**

Knossos Royal Village, Crete, Greece ★★ ★★ ★

- ♦ Worked as a seasonal employee during the summer holiday season
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**RESEARCH**

**Refereed Journal Publications**

Dimitriou, C. K. (2022). The critical role that national culture and ethical leadership play in fostering employee commitment to service quality in the hotel industry. *Research in Hospitality Management (Under review)*.

Schwepker, C. H., Jr., & Dimitriou, C. K. (2021). Reducing service sabotage: The influence of supervisor social undermining, job stress, turnover intention and ethical conflict. *Journal of Marketing Theory and Practice (Under review)*.

- Schwepker, C. H., Jr., & Dimitriou, C. K. (2021). Using ethical leadership to reduce job stress and improve performance quality among customer-contact employees in the hospitality industry, *International Journal of Hospitality Management*, 94. <https://doi.org/10.1016/j.ijhm.2021.102860>
- Dimitriou, C. K., & AbouElgheit, E. (2019). Understanding Generation Z's travel social decision-making. *Tourism and Hospitality Management*, 25(2), 311-334.
- Schwepker, C. H., Jr., Dimitriou, C. K., & McClure, T. (2019). Reducing service sabotage and improving employee commitment to service quality. *Journal of Services Marketing*, 33(5), 615-625.
- Dimitriou, C. K., & Schwepker, C. H., Jr. (2019). Enhancing the lodging experience through ethical leadership. *International Journal of Contemporary Hospitality Management*, 31(2), 669-690.
- Dimitriou, C. K., & DuCette, J. P. (2018). An analysis of the key determinants of hotel employees' ethical behavior. *Journal of Hospitality and Tourism Management*, 34, 66-74.
- Dimitriou, C. K. (2017). From theory to practice of ecotourism: Major obstacles that stand in the way and best practices that lead to success. *European Journal of Tourism, Hospitality and Recreation*, 8(1), 1-12.
- Dimitriou, C. K. (2017). The quest for a practical approach to morality and the tourism industry. *Journal of Hospitality and Tourism Management*, 31, 45-51.
- Dibie, R., & Dimitriou, C. K. (2016). Evaluation of sustainable environmental initiatives in hotels in Nigeria. *Open Journal of Applied & Theoretical Environmental Sciences*, 2(2), 29-50.
- Dimitriou, C. K. & Blum, S. C. (2015). An exploratory study of Greek Millennials in the hotel industry: How do they compare to other generations? *International Journal of Global Business*, 8(1), 62-92.
- Sohmen, V. S., & Dimitriou, C. K. (2014). Ten core competencies of program managers: An empirical study. *International Journal of Health and Economic Development*, 1(1), 1-7.
- Dimitriou, C. K. (2000). Ecotourism: A different approach. *Tourism & Economy*, 27(264), 120-124.
- Dimitriou, C. K. (1999). Hotel marketing: Need to adjust to the new demands. *Tourism & Economy*, 25(242), 137-138.

### **Newspaper Publications**

- Dimitriou, C. K. (1998, November 21). Residents of tourist regions: The other side of our tourism. *Eleftheria*, p. 6.

**Refereed Conference Presentations**

- Dimitriou, C. K. (2021). *Ethical leadership: The key to success of any organization*. The Leadership Summit. University of South Florida. Muma College of Business. M3Center for Hospitality Technology and Innovation (*Virtual Conference*).
- Dimitriou, C. K. (2020). *Adjusting our teaching strategies, material, and techniques to the new standards*. The Tourism Education Futures Initiatives (TEFI) 11-What's Tourism got to do with it? York St. John University, York, United Kingdom (*Virtual Conference*).
- Heroux, L., & Dimitriou, C. K. (2020). *American and Canadian restaurant chain marketing strategies: A cross-border analysis*. The CIK 2020 Conference: The 8<sup>th</sup> International Conference entitled: "Entrepreneurship, Responsible Leadership, and Economic Development", São Paulo, Brazil.
- Dimitriou, C. K. (2018). *The impact of ethical leadership on organizational culture, employee turnover intention, and firm performance in the hotel industry*. Paper presented at the 36<sup>th</sup> EuroCHRIE Conference 2018, Dublin, Ireland.
- Dimitriou, C. K., & DiGaetano, J. (2016). *Authentic leadership and psychological well-being of hotel employees at work and the role of work climate in this relationship*. Paper presented at the 34<sup>th</sup> EuroCHRIE Conference 2016, Budapest, Hungary.  
**(Nominated for the Best Paper Award)**
- Dimitriou, C. K., & Guydosh, R. (2016). *The impact of authentic leadership on organizational commitment, ethical climate and organizational performance*. Paper presented at the 4<sup>th</sup> Interdisciplinary Tourism Research Conference, Bodrum, Turkey.
- Dimitriou, C. K. (2015). *The Effective Use of Innovative Strategies in Teaching Hospitality Ethics Online at a Graduate Level*. Paper presented at the 34<sup>th</sup> International Society of Travel & Tourism Educators (ISTTE) Conference 2015, Charlotte, NC.
- Dimitriou, C. K. (2014). *Best practices in teaching business ethics online: A proposed survey of hospitality students in the U.S.* Paper presented at the 32<sup>nd</sup> EuroCHRIE Conference 2014, Dubai, United Arab Emirates.
- Dimitriou, C. K. (2013). *Factors influencing the ethical behavior of hotel employees*. Paper presented at the 31<sup>st</sup> EuroCHRIE Conference 2013, Freiburg, Germany.
- Dimitriou, C. K., & Scoles, K. (2013). *Challenges for new online course developers*. The 1<sup>st</sup> Annual Showcase of Teaching, Drexel Center of Academic Excellence (DCAE), Drexel University, Philadelphia, PA.

Dimitriou, C. K., Blum, S. C., Adams, C., & Kim, J. (2011). *The impact of a hotel's business ethics on employee job satisfaction and organizational commitment*. Paper presented at the 2011 Annual International CHRIE Summer Conference & Marketplace, Denver, CO.  
*(Nominated for the Best Paper Award)*

Dimitriou, C. K. (2003). *Ways of implementing sustainable tourist development in the region of Thessaly*. Paper presented at the 3<sup>rd</sup> Conference on Thessalian Growth with main focus on "Water Resource Management and the Sustainable Growth of Thessaly", Larissa, Greece.

Dimitriou, C. K. (2003). *The contribution of ecotourism in the proper development of the regions of Thessaly*. Paper presented at the Mouzaki Conference on Local Development and the Environment organized by the Center of Environmental Education of Mouzaki, Mouzaki, Greece

### **Refereed Conference Poster Sessions**

Dimitriou, C. K. (2017). *A different approach to teaching tourism courses*. Poster presented at the 36<sup>th</sup> International Society of Travel & Tourism Educators (ISTTE) Conference 2017, Charleston, SC.

Guydosh, R., Dimitriou, C. K., Volkman, K., & Rampal, R. (2016). *Hospitality management program titles: A rose by any other name*. Poster session presented at the 2016 Annual International CHRIE Summer Conference, Dallas, TX.

Dimitriou, C. K. (2013). *Effectiveness of online versus hard copy surveys of hotel employees*. Poster session presented at the 2013 Annual International CHRIE Summer Conference & Marketplace, St. Louis, MO.

Dimitriou, C. K., & Blum, S. C. (2012). *The road to fostering a positive ethical climate in the hotel industry*. Poster session presented at the 17<sup>th</sup> Graduate Education and Research Conference in Hospitality and Tourism, Auburn, AL.

Dimitriou, C. K., & Blum, S. C. (2010). *Millennials: How the hospitality industry can hire, train and retain this new generation of employees*. Poster session presented at the 15<sup>th</sup> Graduate Education and Research Conference in Hospitality and Tourism, Washington, D.C.

### **Invited Book Chapters**

Dimitriou, C. K. (2021). Creating a better future for the hospitality and tourism education. In N. Pappas & A. Farmaki (Eds.), *Tourism Dynamics: New Perspectives and Changing Directions*. (pp. 211-228). Oxford, U.K.: Goodfellow Publishers. <http://dx.doi.org/10.23912/9781911635932-4960>.

Dimitriou, C. K. (2017). Understanding and dealing with service failures in tourism and hospitality. In E. Koc (Ed.) *Service Failures and Recovery in Tourism and Hospitality: A Practical Manual*. (p.p. 9-26). Boston, MA: CABI.



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Dimitriou, C. K. (2016). International hospitality companies. In R. A. Brymer, Rhett A. Brymer, & L. N. Cain (Eds.) *Hospitality: An Introduction* (p.p. 123-134). Dubuque, IA: Kendall Hunt Publishing Company.

### Invited Presentations

Dimitriou, C. K. “*Codes of Ethics & Ethics Programs in the Hospitality Industry*”, Presentation at the MKE 326: International Marketing course, in the Department of Marketing & Entrepreneurship of SUNY Plattsburgh, Plattsburgh, NY, February 13, 2018.

Dimitriou, C. K. “*Building a successful international career*”, Presentation at the 2503: International Competencies: Intercultural Cooperation and Communication course, in the Master of Arts (MA) in International Management Program of the Aschaffenburg University of Applied Sciences, Aschaffenburg, Germany, June 14, 2017.

Dimitriou, C. K. “*Ethical issues in tourism*”, Presentation at the 8016: English for Travel and Tourism course, in the Bachelor of Arts (BA) in Business Administration Program of the Aschaffenburg University of Applied Sciences, Aschaffenburg, Germany, June 13, 2017.

Dimitriou, C. K. “*Information Session-Study at SUNY Plattsburgh*”, Presentation to the Faculty of Business Administration & Law Programs of the Aschaffenburg University of Applied Sciences, Aschaffenburg, Germany, June 13, 2017.

Dimitriou, C. K. “*Diversity: Equal opportunity in the workplace*”, Presentation at the 3449: Working Across Cultures course, in the Bachelor of Arts (BA) in Business Administration Program of the Aschaffenburg University of Applied Sciences, Aschaffenburg, Germany, June 12, 2017.

Dimitriou, C. K. “*Meeting etiquette*”, Presentation, at the 2016 Business Etiquette Series, The SUNY Plattsburgh Chapter of the American Marketing Association (AMA), Plattsburgh, NY, March 23, 2016.

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### PROFESSIONAL DEVELOPMENT - WORKSHOPS AND SEMINARS

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|-----------|---|
| June 2021 | <b>Destination stewardship in practice-It can be done!</b> , Deon Pienaar, Restarting Tourism & Hospitality Industries Post-Covid, Events, Tourism & Hospitality at UoN, <a href="https://mypad.northampton.ac.uk/restartingtourismpostcovid/">https://mypad.northampton.ac.uk/restartingtourismpostcovid/</a> (webinar).           |
| June 2021 | <b>DMO perspectives on post-Covid-19 tourism recovery</b> , Scott Grimes & Amanda Kotze-Nhlapo, Restarting Tourism & Hospitality Post-Covid, Events, Tourism & Hospitality at UoN, <a href="https://mypad.northampton.ac.uk/restartingtourismpostcovid/">https://mypad.northampton.ac.uk/restartingtourismpostcovid/</a> (webinar). |
| June 2021 | <b>Academic perspectives on the impact of Covid-19 on tourism</b> , Maisa Adinolfi & Felix Windegger, Restarting Tourism & Hospitality Post-Covid, Events,  |

- June 2021 Tourism & Hospitality at UoN,  
<https://mypad.northampton.ac.uk/restartingtourismpostcovid/> (webinar).  
**Destination stewardship-A new paradigm for tourism recovery**, Stefan Hartnam, Restarting Tourism & Hospitality Post-Covid, Events, Tourism & Hospitality at UoN,  
<https://mypad.northampton.ac.uk/restartingtourismpostcovid/> (webinar).
- June 2021 **Welcome to the future of tourism!**, Sara Rawlinson & Ben Lynam, Restarting Tourism & Hospitality Post-Covid, Events, Tourism & Hospitality at UoN,  
<https://mypad.northampton.ac.uk/restartingtourismpostcovid/> (webinar).
- March 2021 **Research Ethics**, Laura Mesquita, Sara Dolnicar & Scott McCabe, Annals of Tourism Research Bite-sized Sessions, Researcher Academy, Elsevier.  
<https://researcheracademy.elsevier.com/workshop/809be7a9-3516-41cc-a741-80caac975c0e>.
- January 2021 **Place Branding Imaginative Communities**, Robert Govers, MS Tourism and Cultural Planning and Development, University of Thessaly (Virtual Seminar).
- January 2021 **Destination Greece – Greek National Tourism Organization: The contribution of the Greek National Tourism Organization in the development, promotion, and propulsion of Greek tourism over time**, Sofia Lazaridou, MS Tourism and Cultural Planning and Development, University of Thessaly (Virtual Seminar).
- June 2020 **Tourism Futures and Foresight Post Covid-19**, Jeff Gold and David Atkinson, The Tourism Education Futures Initiatives (TEFI) 11-What’s Tourism got to do with it? York, United Kingdom (Virtual Conference).
- June 2020 **Design thinking: Pedagogy and praxis**, Diane Dredge, The Tourism Education Futures Initiatives (TEFI) 11-What’s Tourism got to do with it? York, United Kingdom (Virtual Conference).
- June 2020 **Rethinking sustainable tourism research and education: From interesting to impactful**, Jonathon Day, The Tourism Education Futures Initiatives (TEFI) 11-What’s Tourism got to do with it? York, United Kingdom (Virtual Conference).
- June 2020 **A hard rain’s a gonna fall: Observations on tourism and leadership from the top of the world**, Gavin Bate, The Tourism Education Futures Initiatives (TEFI) 11-What’s Tourism got to do with it? York, United Kingdom (Virtual Conference).
- June 2020 **Planning, preparing, and publishing a book manuscript**, Sarah Williams, The Tourism Education Futures Initiatives (TEFI) 11-What’s Tourism got to do with it? York, United Kingdom (Virtual Conference).
- June 2020 **Transitioning to the next economy: What’s tourism got to do with it?** Diane Dredge, The Tourism Education Futures Initiatives (TEFI) 11-What’s Tourism got to do with it? York, United Kingdom (Virtual Conference).
- June 2020 **The virtual CEOs check in panel**, Jonathan M. Tisch, Keith Barr, Mark S. Hoplamazian, Christopher J. Nassetta, Sébastien M. Bazin, David Kong, & Arne M. Sorenson, The 42<sup>nd</sup> Annual NYU International Hospitality Industry Investment Conference, New York, NY,

<https://www.sps.nyu.edu/homepage/academics/divisions-and-departments/jonathan-m--tisch-center-of-hospitality/international-hospitality-conference.html>

- November 2018 **What's app with selfie generation tourists!** Mariana Sigala, The 36<sup>th</sup> EuroCHRIE Conference 2018, Dublin, Ireland.
- November 2018 **Combat human trafficking in the hotel industry,** Maureen Brookes, Alexandros Paraskevas, and Ann Mara, The 36<sup>th</sup> EuroCHRIE Conference 2018, Dublin, Ireland.
- November 2018 **Be inspired: Positively moving forward,** Mark Henry, The 36<sup>th</sup> EuroCHRIE Conference 2018, Dublin, Ireland.
- November 2018 **The booking landscape - Your guest is as good as mine!** Des O'Mahony, The 36<sup>th</sup> EuroCHRIE Conference 2018, Dublin, Ireland.
- November 2018 **Strategic market planning for successful new openings, repositionings and turnarounds,** John Fareed, The 36<sup>th</sup> EuroCHRIE Conference 2018, Dublin, Ireland.
- November 2018 **Work life balance,** Ashley O'Donoghue, The 36<sup>th</sup> EuroCHRIE Conference 2018, Dublin, Ireland.
- November 2017 **Realities of the future: Virtual, augmented, and mixed reality,** Dave Lorenzini, HX: The Hotel Experience, New York, NY.
- November 2017 **Hotel investment trends and what they mean for the industry,** Lauro Ferroni, HX: The Hotel Experience, New York, NY.
- November 2017 **Designing and developing the customer experience of the future,** Jerry Montgomery, and Lani Kane-Hanan, HX: The Hotel Experience, New York, NY.
- October 2017 **Teaching event planning & management to undergrad communications students: How we create a major university conference in three months,** Waleed Rashidi, The 36<sup>th</sup> International Society of Travel & Tourism Educators (ISTTE) Conference 2017, Charleston, SC.
- October 2017 **Global learning in the uncertain world,** Liping A. Cai, The 36<sup>th</sup> International Society of Travel & Tourism Educators (ISTTE) Conference 2017, Charleston, SC.
- October 2017 **Are your students "wired that way?": Integrating personality types into the Administration of group projects,** Lorraine Taylor, The 36<sup>th</sup> International Society of Travel & Tourism Educators (ISTTE) Conference 2017, Charleston, SC.
- October 2017 **Experiential learning through joint classroom collaborations (National and International),** Angela Durko, The 36<sup>th</sup> International Society of Travel & Tourism Educators (ISTTE) Conference 2017, Charleston, SC.
- October 2017 **Developing tourism and hospitality cases: Teaching tools,** Robert O'Halloran, The 36<sup>th</sup> International Society of Travel & Tourism Educators (ISTTE) Conference 2017, Charleston, SC.
- October 2017 **Emotional intelligence lessons that can be used in class,** Kara Wolfe, The 36<sup>th</sup> International Society of Travel & Tourism Educators (ISTTE) Conference 2017, Charleston, SC.

- February 2017 **Cultivating gratitude: A practical method for improving teaching and reducing stress and burnout**, Jessamyn Neuhaus, Center for Teaching Excellence, SUNY Plattsburgh.
- October 2016 **The rise of wellness in hospitality**, Jeremy McCarthy, The 34<sup>th</sup> EuroCHRIE Conference 2016, Budapest, Hungary.
- October 2016 **Research methods workshop**, Liz Ineson, The 34<sup>th</sup> EuroCHRIE Conference 2016, Budapest, Hungary.
- October 2016 **Making learning happen: Inspiring students, in and beyond the lecture room**, Phil Race, The 34<sup>th</sup> EuroCHRIE Conference 2016, Budapest, Hungary.
- October 2016 **Engaging students, engaging staff: How can we foster high levels of staff and student motivation to produce excellence in learning and teaching**, Sally Brown, The 34<sup>th</sup> EuroCHRIE Conference 2016, Budapest, Hungary.
- October 2016 **Entrepreneurship and innovation in wellness hospitality**, Franz Linser, The 34<sup>th</sup> EuroCHRIE Conference 2016, Budapest, Hungary.
- October 2016 **Wellbeing, wellness, health tourism and spas: The state of the art**, Melanie Smith and László Puczkó, The 34<sup>th</sup> EuroCHRIE Conference 2016, Budapest, Hungary.
- October 2016 **Wellness of the global hotel industry**, Steve Hood, The 34<sup>th</sup> EuroCHRIE Conference 2016, Budapest, Hungary.
- October 2016 **REDGlobal: Using new generation simulations for new generation students in a new generation marketplace**, Peter Starks and Heidi Anaya, The 34<sup>th</sup> EuroCHRIE Conference 2016, Budapest, Hungary.
- September 2016 **Moodle: Collecting student submissions-assignments**, Peter Friesen, LITS Technology Enhanced Learning Unit, SUNY Plattsburgh.
- May 2016 **12 important things I learned along the way in my PhD**, Stephen Pratt, The 4<sup>th</sup> Interdisciplinary Tourism Research Conference, Bodrum, Turkey.
- May 2016 **Qualitative methodologies in tourism studies**, Maheshvari Naidu, The 4<sup>th</sup> Interdisciplinary Tourism Research Conference, Bodrum, Turkey.
- May 2016 **Key issues to research tourists with big data**, Antónia Correia, The 4<sup>th</sup> Interdisciplinary Tourism Research Conference, Bodrum, Turkey.
- April 2016 **Systematic literature review – Gateway to publishing in good quality journals**, Irfan Butt, School of Business & Economics (SBE), SUNY Plattsburgh.
- March 2016 **Classroom performance skills**, Becky Kasper, Center for Teaching Excellence, SUNY Plattsburgh.
- March 2016 **Hard talk**, Becky Kasper, Center for Teaching Excellence, SUNY Plattsburgh.
- February 2016 **The drive to learn: Fostering intrinsic motivation**, Becky Kasper, Center for Teaching Excellence, SUNY Plattsburgh.
- November 2015 **Teaching ethics: A key role for educators**, Scott Jaschik, Webinar by the Inside Higher Ed.
- October 2015 **Baking boot camp**, Ellen Duke and Cece Krelitz, The 34<sup>th</sup> International Society of Travel & Tourism Educators (ISTTE) Conference 2015, Charlotte, NC.

- October 2015 **Wine education & tastings: Holiday wines**, Sarah Malik, The 34<sup>th</sup> International Society of Travel & Tourism Educators (ISTTE) Conference 2015, Charlotte, NC.
- October 2015 **Panel discussion: Hiring recent graduates**, The 34<sup>th</sup> International Society of Travel & Tourism Educators (ISTTE) Conference 2015, Charlotte, NC.
- October 2015 **Attracting attention: Teaching best practices for attraction, promotion, & Marketing**, Andi Stein, The 34<sup>th</sup> International Society of Travel & Tourism Educators (ISTTE) Conference 2015, Charlotte, NC.
- October 2015 **Tailoring the student experience**, David Jewell, Joan Geller, and Karen Mann, The 34<sup>th</sup> International Society of Travel & Tourism Educators (ISTTE) Conference 2015, Charlotte, NC.
- October 2015 **Wine education & tastings: Tasting wine like a professional**, Sarah Malik, The 34<sup>th</sup> International Society of Travel & Tourism Educators (ISTTE) Conference 2015, Charlotte, NC.
- October 2015 **BHMS-Study abroad partnerships in Switzerland**, Andrea Gardner, The 34<sup>th</sup> International Society of Travel & Tourism Educators (ISTTE) Conference 2015, Charlotte, NC.
- October 2015 **Faculty engagement and student retention**, Mimi Gough, The 34<sup>th</sup> International Society of Travel & Tourism Educators (ISTTE) Conference 2015, Charlotte, NC.
- October 2014 **Functional futures**, Peter Sparks, The 32<sup>nd</sup> EuroCHRIE Conference 2014, Dubai, United Arab Emirates.
- October 2014 **EUROCHRIE technology futures**, Salwan Finj, The 32<sup>nd</sup> EuroCHRIE Conference 2014, Dubai, United Arab Emirates.
- October 2014 **Future trends in hospitality & tourism**, Steve Hood, The 32<sup>nd</sup> EuroCHRIE Conference 2014, Dubai, United Arab Emirates.
- October 2014 **Behavioral economics & future of hotel design & customer service**, James Mabey, The 32<sup>nd</sup> EuroCHRIE Conference 2014, Dubai, United Arab Emirates.
- October 2014 **Future proofing the student experience**, David Russell, The 32<sup>nd</sup> EuroCHRIE Conference 2014, Dubai, United Arab Emirates.
- May 2014 **The role of the faculty reviewer: Helping students with personal statements and research proposals**, Rona Buchalter, Dan Driscoll, Scott Warnock, and Rachel Wenrick, Drexel Center of Academic Excellence (*DCAE*), Drexel University
- April 2014 **Office of Foundations and Corporate Relations Strategic Fundraising Seminar**, Brenna McBride and Meagan Mackin, Office of Institutional Advancement, Drexel University
- February 2014 **Classroom management workshop**, Dr. Tim Kurzweg, Dr. Shivanthi Anandan, Dr. Sandy Friedlander, and Dr. Jennifer Taylor, Drexel Center of Academic Excellence (*DCAE*), Drexel University
- November 2013 **Staying in touch with our guest – Technology trends**, Daniel Connolly, Mike Dickersbach, Simon Eng, and Jungsun (Sunny) Kim, International Hotel, Motel & Restaurant Show (IHMRS), New York, NY

- November 2013 **Crisis communication 101**, Jeff Higley, Christine DaSilva, Jeff Flaherty, and Rich Roberts, Craig Smith International Hotel, Motel & Restaurant Show (IHMRS), New York, NY
- November 2013 **Reviews, ratings and revenue: Managing reputation in the age of social media**, Daniel Edward Craig, International Hotel, Motel & Restaurant Show (IHMRS), New York, NY
- October 2013 **Introduction to the STR SHARE Center and the “Certification in hotel industry analytics”**, Steve Hood, EuroCHRIE 2013, Freiburg, Germany
- October 2013 **Case study writing: Publication opportunities and guidelines**, Elizabeth Ineson and Marianna Sigala, EuroCHRIE 2013, Freiburg, Germany
- October 2013 **Building a mentorship program**, Richard Ginioux, EuroCHRIE 2013, Freiburg, Germany
- April 2013 **Grants workshop: Deadlines, timelines and hiring**, Ted Faigle, Operations for Goodwin College of Professional Studies, Drexel University
- April 2013 **How to package your materials for the tenure and promotion dossier**, Dr. N. John DiNardo, Dr. Teck-Kah Lim, and Dr. Barbara Hornum, Drexel Center of Academic Excellence (DCAE), Drexel University
- February 2013 **Faculty and student diversity in the classroom**, Dr. Barbara Hoekje, Dr. Shivanthi Anandan, and Joseph Hancock, Drexel Center of Academic Excellence (DCAE), Drexel University
- February 2013 **Research integrity and responsible conduct of research: Why should you care?** Dr. John E. Dahlberg, Office of Research Integrity (ORI), Drexel University
- November 2012 **Faculty academic portfolio information session**, Dr. Teck-Kah Lim and Dr. Barbara Hornum, Drexel Center of Academic Excellence (DCAE), Drexel University
- November 2012 **How best to serve our international students**, Angela Jeon-Huh, Dr. Julie Mostov, Antoinette Torres, Robert Walters, Dr. Rebecca Weidensaul, and Dr. David Ruth, Drexel Center of Academic Excellence (DCAE), Drexel University
- November 2012 **Young leadership: 5 things you need to know for tomorrow**, Mark Williams, Bruce Barishman, Emily Ellis, Angela Gonzalez-Rowe, and Randall Tucker, International Hotel, Motel & Restaurant Show (IHMRS), New York, NY
- November 2012 **Hospitality new normal – Are you ready for it?**, Thomas F. Morone, William M. Bosch, Linda Bruno, Jonathan C. Nehmer, Richard E. Pastorino, and Rick Swig, International Hotel, Motel & Restaurant Show (IHMRS), New York, NY
- November 2012 **Guest satisfaction trends in the lodging industry – Key insights from the American Customer Satisfaction Index (ACSI)**, Patrick Mayock, Jim Anhut, Michael Ennes, Dr. Bonnie Knutson, Dr. Forrest Morgeson, Loren Nalewanski, and Dr. A.J. Singh, International Hotel, Motel & Restaurant Show (IHMRS), New York, NY
- November 2012 **ADA in your hotel and your workforce**, Kevin Maher, Minh N. Vu, and Judy Young, International Hotel, Motel & Restaurant Show (IHMRS), New York, NY

- November 2012 **Keynote: Preparing a hospitality workforce that's as good as gold**, Monique Donahue and Shelly Weir, International Hotel, Motel & Restaurant Show (*IHMRS*), New York, NY
- November 2012 **The brand connection**, Michelle Finn, Tim Dixon and Roger G. Hill, International Hotel, Motel & Restaurant Show (*IHMRS*), New York, NY
- November 2012 **From social network to social business: Tales from the B2B "Social marketplace"**, Michael Cummins, Nathan Egan, Michelle Lapierre, and Virginia Pettit, International Hotel, Motel & Restaurant Show (*IHMRS*), New York, NY
- November 2012 **Keynote luncheon: Back to basics with Anthony Melchiorri**, Anthony Melchiorri, David Millili, Kristin Muhlner, and Michael Russo, International Hotel, Motel & Restaurant Show (*IHMRS*), New York, NY
- November 2012 **U.S. lodging industry summit panel**, John Campbell, Vail Brown, Chris Klauda, Warren Marr, and R. Mark Woodworth, International Hotel, Motel & Restaurant Show (*IHMRS*), New York, NY
- November 2012 **CEO leadership panel**, John Russell, Kevin Kane, Michael Kaufman, Kirk Kinsell, and Pierre-Yves Rochon, International Hotel, Motel & Restaurant Show (*IHMRS*), New York, NY
- November 2012 **The top 10 faculty challenges for teaching online**, Lawrence C. Rogan, Web seminar by the Magna Online Seminars
- October 2012 **Managing situations with students in crisis**, David A. Ruth and Annette J. Molyneux, Drexel Center of Academic Excellence (*DCAE*), Drexel University
- September 2012 **The creativity paradox**, James C. Kaufman, Torrance Center for Creativity and Innovation, Goodwin College of Professional Studies, Drexel University
- September 2012 **Blackboard Learn basics**, Chad Kealey, Online Learning Team, Office of Information Resources & Technology, Drexel University
- March 2012 **Writing your teaching philosophy**, Dr. Allison Boye and Suzanne Tapp, Teaching, Learning, and Professional Development Center (*TLPDC*), Texas Tech University
- March 2012 **"So you want to be a professor?" Series: Getting your first job and surviving your first year**, Dr. Allison Boye, Teaching, Learning, and Professional Development Center (*TLPDC*), Texas Tech University
- March 2012 **Difficult dialogues seminar: "Diversity Learning Workshop"**, Suzanne Tapp, Teaching, Learning, and Professional Development Center (*TLPDC*), Texas Tech University
- February 2012 **Using research to encourage deep learning: A workshop on developing a research course for undergraduates**, Dr. Donna Janes, Teaching, Learning, and Professional Development Center (*TLPDC*), Texas Tech University
- February 2012 **Balancing and integrating teaching and research responsibilities: Motivating graduate students to apply productive strategies**, Dr. Elizabeth Sharp and Ms. Rachel R. Engler, Teaching, Learning, and Professional Development Center (*TLPDC*), Texas Tech University

- December 2011 **Teaching the Ne(x)t Generation: Version 2.0 in check**, Dr. Allison Boye and Suzanne Tapp, Teaching, Learning, and Technology Center (*TLTC*), Texas Tech University
- November 2011 **Plagiarism in check: Ithenticate and Turnitin**, Kimberly Vanderman, University Library, Texas Tech University
- November 2011 **“So you want to be a professor?” Series: Creating an effective syllabus**, Dr. Allison Boye, Teaching, Learning, and Professional Development Center (*TLPDC*), Texas Tech University
- May 2011 **Blackboard: Using the communication tools**, Karissa Greathouse, Teaching, Learning, and Technology Center (*TLTC*), Texas Tech University
- May 2011 **Blackboard: Using the quiz tool**, Karissa Greathouse, Teaching, Learning, and Technology Center (*TLTC*), Texas Tech University
- May 2011 **Blackboard: Organize course content using the learning module tool**, Heidy Zhao, Teaching, Learning, and Technology Center (*TLTC*), Texas Tech University
- May 2011 **Blackboard: Fundamentals training**, Karissa Greathouse, Teaching, Learning, and Technology Center (*TLTC*), Texas Tech University
- April 2011 **Preventing and responding to disruptive students in and out of the classroom**, W. Scott Lewis, JD, Teaching, Learning, and Technology Center (*TLTC*), Texas Tech University
- January 2011 **Blackboard: Assignment tool**, Karissa Greathouse, Teaching, Learning, and Technology Center (*TLTC*), Texas Tech University
- September 2010 **Creating your teaching portfolio**, Suzanne Tapp, Teaching, Learning, and Technology Center (*TLTC*), Texas Tech University
- March 2010 **The meeting of two cultures: Baby Boomer faculty and Millennial students**, Dr. Jim Clopton, Teaching, Learning, and Technology Center (*TLTC*), Texas Tech University
- October 2009 **“So you want to be a professor?” Series: Survivor: Classroom island...outthink, outplan, outlast**, Dr. Allison Boye & Suzanne Tapp, Teaching, Learning, and Technology Center (*TLTC*), Texas Tech University
- September 2009 **Blackboard: Managing students and the grade book**, Karissa Greathouse, Teaching, Learning, and Technology Center (*TLTC*), Texas Tech University
- September 2009 **Blackboard: Grading form training session**, Karissa Greathouse, Teaching, Learning, and Technology Center (*TLTC*), Texas Tech University
- March 2009 **8<sup>th</sup> Annual Thesis/ Dissertation Symposium**, Cal Barnes, Todd Chambers, David Doerfert, & Anisa Zvonkovic, The Texas Tech Helen DeVitt Jones Lectures and Seminars, Texas Tech University
- February 2009 **End Note Web seminar**, Cynthia Henry, Graduate School, Texas Tech University
- November 2008 **Publishing before, during, from, and after the dissertation: Best tips**, Dr. Joe L. Kincheloe & Shirley Steinberg, Texas Tech University
- September 2006 **The ABC’s of diversity & cultural competencies**, Michael Freeman, Rosen College of Hospitality Management, University of Central Florida



## CHRISTINA K. DIMITRIOU

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- September 2006      **Using mid-term evaluation**, Kevin Yee, Smith Faculty Center for Teaching & Learning, Rosen College of Hospitality Management, University of Central Florida
- August 2006        **Adjunct faculty development retreat**, Kevin Yee, Karen L. Smith Faculty Center for Teaching & Learning, University of Central Florida
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### **PROFESSIONAL DEVELOPMENT- ATTENDED CONFERENCES**

- 2021                      The 1st Annual NorthEast chapter of the Travel and Tourism Research Association (NETTRA) Conference, (*Virtual Conference*).
- 2020                      The Tourism Education Futures Initiatives (TEFI) 11-What's Tourism got to do with it? York St. John University, York, United Kingdom (*Virtual Conference*).
- 2018                      The 36<sup>th</sup> EuroCHRIE Conference 2018, Dublin, Ireland.
- 2017                      HX: The Hotel Experience, New York, NY.
- 2017                      The 36<sup>th</sup> International Society of Travel & Tourism Educators (ISTTE) Conference 2015, Charleston, SC.
- 2016                      The 34<sup>th</sup> EuroCHRIE Conference 2016, Budapest, Hungary.
- 2016                      The 4<sup>th</sup> Interdisciplinary Tourism Research Conference, Bodrum, Turkey.
- 2015                      The 34<sup>th</sup> International Society of Travel & Tourism Educators (ISTTE) Conference 2015, Charlotte, NC.
- 2014                      The 32<sup>nd</sup> EuroCHRIE Conference 2014, Dubai, United Arab Emirates.
- 2014                      The 18<sup>th</sup> East Coast Gaming Congress & iGaming Institute, Atlantic City, NJ
- 2014                      The 12<sup>th</sup> E-Learning Conference: Technology use in teaching and learning, Online Learning Team (OLT), Drexel University, Philadelphia, PA
- 2013                      International Hotel, Motel and Restaurant Show (IHMRS), New York, NY
- 2013                      The 7<sup>th</sup> International Conference on Management Science and Engineering Management, LeBow College of Business, Drexel University, Philadelphia, PA
- 2013                      The 31<sup>st</sup> EuroCHRIE Conference, Freiburg, Germany

## CHRISTINA K. DIMITRIOU

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- 2013 International Council on Hotel Restaurant & Institutional Education (ICHRIE), St. Louis, MO
- 2013 The 17<sup>th</sup> East Coast Gaming Congress & Hospitality Forum, Atlantic City, NJ
- 2013 20th Annual Hospitality Education Day (HED) hosted by the Philadelphia Multicultural Affairs Congress, Greater Philadelphia Hotel Association, and Pennsylvania Convention Center, Philadelphia, PA
- 2012 International Hotel, Motel and Restaurant Show (IHMRS), New York, NY
- 2012 The 17<sup>th</sup> Graduate Education and Research Conference in Hospitality and Tourism, Auburn, AL
- 2011 International Council on Hotel Restaurant & Institutional Education (ICHRIE), Denver, CO
- 2010 The 15<sup>th</sup> Graduate Education and Research Conference in Hospitality and Tourism, Washington, DC
- 2009 The 14<sup>th</sup> Graduate Education and Research Conference in Hospitality and Tourism, Las Vegas, NV
- 2007 Las Vegas International Hospitality & Convention Summit, University of Nevada in Las Vegas (UNLV), Las Vegas, NV
- 2007 Opera Users Conference, Annapolis, MD
- 2004 Philoxenia 2004: 20<sup>th</sup> International Tourism Exhibition, Thessaloniki, Greece
- 2003 Philoxenia 2003: 19<sup>th</sup> International Tourism Exhibition, Thessaloniki, Greece  
3<sup>rd</sup> Conference on Thessalian Growth with main focus on “Water Resource Management and the Sustainable Growth of Thessaly”, Larissa, Greece  
Literature and Environmental Education, Mouzaki, Greece  
Local Development and the Environment, Mouzaki, Greece  
Agrotourism-History and Civilization of the Municipality of Koilada and Krannwna, Koilada, Greece  
Evaluating Students, Larissa Greece
- 2002 Philoxenia 2002: 18<sup>th</sup> International Tourism Exhibition, Thessaloniki, Greece  
School Management, Volos, Greece
- 2001 Tourism Studies: University-level Technological Education, Thessaloniki, Greece

## **CHRISTINA K. DIMITRIOU**

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2000	World Travel Market, London, England International Symposium with main focus on “Margaret Yourcenar, authoress of the 19 <sup>th</sup> Century”, Thessaloniki, Greece
1999	Hotelia-Philoxenia 1999: 15 <sup>th</sup> International Tourism Exhibition, Thessaloniki, Greece Tourist Development of the Coastline of the Municipality of Thessaly, Larissa, Greece
1998	Hotelia-Philoxenia 1998: 14 <sup>th</sup> International Tourism Exhibition, Thessaloniki, Greece Mass Media-Internal Tourism-Quality, Volos, Greece
1995	World Travel Market, London, England

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### **SERVICE**

#### **SERVICE TO THE DEPARTMENT**

##### **Open Houses:**

2016	HRTM Alumni Survey for ACPHA with Dr. Ray Gydosh
2015– present	Open Houses, SUNY Plattsburgh
2012– 2014	Freshman Open Houses and Accepted Student Days, Drexel University
2007– 2008	Open Houses, Professional Culinary Institute (PCI)

##### **Department Committees:**

2015– 2016	HRTM Search Committee, SUNY Plattsburgh
2013– 2014	Online Course Committee, Drexel University
2013	Program Manager Search Committee, Drexel University
2012– 2014	Hospitality Curriculum Committee, Drexel University
2012– 2014	HOSP MS Committee, Drexel University

##### **School of Business & Economics (SBE) Committees:**

2015– present	SBE Assessment Committee, SUNY Plattsburgh
2015– 2016	Human Resources and Organizational Behavior (HR/ OB) Search Committee, Management, Information Systems & Analytics (MISA) department, SUNY Plattsburgh

#### **SERVICE TO THE UNIVERSITY**

2017	Representing SUNY Plattsburgh at the Aschaffenburg University of Applied Sciences, Aschaffenburg, Germany.
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## CHRISTINA K. DIMITRIOU

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2016– 2018	Academic Policies Committee
2013– 2014	Faculty Senate Alternate, Drexel University
2012– 2013	Faculty Learning Community (FLC): Online Teaching and Learning: Best Practices, Drexel University

### **PROFESSIONAL & COMMUNITY SERVICES**

#### **Conference Moderator:**

October 2016	Session Moderator, <i>The 34<sup>th</sup> EuroCHRIE Conference 2016</i> , Budapest, Hungary, Friday 28 <sup>th</sup> October 2016.
May 2016	Session Moderator, <i>4<sup>th</sup> Interdisciplinary Tourism Research Conference 2016</i> , Bodrum, Turkey, Wednesday 25 <sup>th</sup> May 2016.
October 2015	Session Moderator, <i>The 34<sup>th</sup> Annual International Society of Travel &amp; Tourism Educators (ISTTE) Conference 2015</i> , Charlotte, NC, Saturday 17 <sup>th</sup> October 2015.
October 2014	Session Moderator, <i>The 32<sup>nd</sup> EuroCHRIE Conference 2014</i> , Dubai, United Arab Emirates, Wednesday 8 <sup>th</sup> October 2014.

#### **Community Service:**

May 2011	Guadalupe–Parkway Neighborhood Centers Fund Raising Project, Lubbock, TX
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### **AD HOC REVIEWER FOR HOSPITALITY AND TOURISM JOURNALS:**

#### **Scandinavian Journal of Hospitality and Tourism**

January 2020	Manuscript Reviewer, <i>Scandinavian Journal of Hospitality and Tourism</i>
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#### **International Journal of Hospitality and Tourism Administration**

March 2017	Manuscript Reviewer, <i>International Journal of Hospitality and Tourism Administration</i>
September 2016	Manuscript Reviewer, <i>International Journal of Hospitality and Tourism Administration</i>
June 2016	Manuscript Reviewer, <i>International Journal of Hospitality and Tourism Administration</i>

#### **International Journal of Contemporary Hospitality Management**

June 2021	Manuscript Reviewer, <i>International Journal of Contemporary Hospitality Management</i>
March 2021	Manuscript Reviewer, <i>International Journal of Contemporary Hospitality Management</i>
December 2020	Manuscript Reviewer, <i>International Journal of Contemporary Hospitality Management</i>
March 2020	Manuscript Reviewer, <i>International Journal of Contemporary Hospitality Management</i>

## CHRISTINA K. DIMITRIOU

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January 2019	Manuscript Reviewer, <i>International Journal of Contemporary Hospitality Management</i>
March 2017	Manuscript Reviewer, <i>International Journal of Hospitality and Tourism Administration</i>
January 2017	Manuscript Reviewer, <i>International Journal of Contemporary Hospitality Management</i>
September 2016	Manuscript Reviewer, <i>International Journal of Contemporary Hospitality Management</i>
July 2016	Manuscript Reviewer, <i>International Journal of Contemporary Hospitality Management</i>
December 2015	Manuscript Reviewer, <i>International Journal of Contemporary Hospitality Management</i>
November 2015	Manuscript Reviewer, <i>International Journal of Contemporary Hospitality Management</i>
September 2015	Manuscript Reviewer, <i>International Journal of Contemporary Hospitality Management</i>
September 2014	Manuscript Reviewer, <i>International Journal of Contemporary Hospitality Management</i>
March 2014	Manuscript Reviewer, <i>International Journal of Contemporary Hospitality Management</i>
January 2014	Manuscript Reviewer, <i>International Journal of Contemporary Hospitality Management</i>
August 2013	Manuscript Reviewer, <i>International Journal of Contemporary Hospitality Management</i>
<b><u>SAGE Open</u></b>	
December 2013	Manuscript Reviewer, <i>SAGE Open</i>

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## **LANGUAGES**

### **Fluent Written and Spoken:**

- Greek
- English
- French

## **HONORS & AWARDS**

Fall 2017	Certificate of Appreciation for Outstanding Contributions to Student Success Through Academic Advising
Fall 2016	Certificate of Appreciation for Outstanding Contributions to Student Success Through Academic Advising
Fall 2016	NYS/UUP Professional Development Award
Fall 2016	Discretionary Salary Award (DSA)
Spring 2012	Summer Dissertation/Thesis Research Award Nomination, Texas Tech

## CHRISTINA K. DIMITRIOU

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Spring 2012	University Helen DeVitt Jones Excellence in Graduate Teaching Award administered by the Graduate School for Graduate Part-Time Instructors (GPTI), Texas Tech University
2011-2012	The Hospitality Industry Network Dallas Chapter Scholarship
2011-2012	The United Supermarkets, LLC. Scholarship Endowment, College of Human Sciences, Texas Tech University
2010-2011	Jack and Vivian Broyles Endowed Scholarship, College of Human Sciences
2009-2010	C. J. Davidson Home Economics Endowed Scholarship, College of Human Sciences, Texas Tech University
2008-2011	AT&T Chancellor's Graduate Fellowship, Texas Tech University

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### **PROFESSIONAL AFFILIATIONS**

- International Society of Travel & Tourism Educators (ISTTE)
- International Council on Hotel, Restaurant, and Institutional Education (*ICHRIE*) Society
- American Hotel & Lodging Association (AH&LA)
- American Hotel & Lodging Educational Foundation (AHLEF)
- STR SHARE Center
- Greater Philadelphia Hotel Association (*GPHA*)
- The Hospitality Industry Network Dallas Chapter (*NEWH*)
- Eta Sigma Delta (*HΣΔ*)
- Association of Graduates of Tourist Business Administration of Greece
- Hellenic-American Association of Larissa, Greece  
(Also served as the Public Relations Representative for two years)
- Orthodox Christian Fellowship (*OCF*)